



First Alabama Bank
Phenix City
Post Office Box 550
Phenix City, Alabama 36868
Telephone 205 298-3674

August 25, 1988

Ms. Pam Baker
Ms. Wanda Parish
Total Business Concepts
P. O. Box 8504
Columbus, Georgia 31908-8504

Dear Pam and Wanda:

As telephone-communication co-ordinator for First Alabama Bank I would like to express my deepest thanks for a job well done in the recent updating of our telephone service when we required professional answering machine tapes.

Your selection of talent to choose from was very exciting, and the end results have brought many pleasant comments from our customers. The professionalism, concern and time you both put into this project is greatly appreciated.

Again, please accept my thanks for your efforts on our behalf.

Sincerely,


Carolyn L. Morton
Loan Officer

CLM/ed